



Office of the President

A Message from
President Adela de la Torre, Ph.D.

Dear SDSU Community,

Our state is experiencing yet another unprecedented disaster with devastating wildfires active across the state, to include areas outside of the Bay Area and closer to home near Alpine. Some of us are also in communities experiencing power outages, as the state's power plants have struggled with demands due to the fires and recent high temperatures.

Many of us have children, other family members, or colleagues in the communities that are experiencing challenges. Because the COVID-19 pandemic has physically dispersed our community, with many of us studying virtually or teleworking, it is important that we remind you of the support and assistance available.

For Faculty, Staff, and Students: Support, Campus Access to Wifi, Other Essentials

For Students, Faculty and Staff

The SDSU Library continues to offer Domeside Pickup hours for students, faculty and staff, offered Monday through Thursday from 9 a.m. to 11 a.m., and also noon to 2 p.m. Interlibrary Loan, Remote Labs, and also virtual support for research, instruction, and computing remain available. The SDSU Imperial Valley Library also continues to offer virtual support.

Also, Outdoor Study Areas have been designated throughout campus to provide easy and reliable access to Wifi. University parking lots are not suited to supporting WiFi-based student studying or other academic activities.

The San Diego Access and Crisis Line is also available, and is a no cost, 24-hour service that may be reached by calling 1-888-724-7240.

More information about campus support services is available online.

For Faculty Only

SDSU has prepared several classrooms in the Education & Business Administration (EBA) Building to host individual faculty who need a space to deliver their virtual courses or call into virtual meetings. These classrooms are regularly cleaned to meet COVID-19 public health guidelines and are available to you if you are experiencing power outages. Should faculty need access, they may contact Interim Vice Provost Bill Tong by calling 858-779-4487.

For Faculty and Staff Only

The California State University (CSU) system and SDSU maintain resources for faculty and staff.

CSU employees and their family members who have been affected by the fires in California may be eligible to access payroll and benefits resources. More information is available online.

SDSU faculty can also contact the Office of Faculty Advancement by emailing facultyadvancement@sdsu.edu, and staff can contact the Center for Human Resources at 619-594-6404 for support.

The Employee Assistance Program (EAP) offers SDSU faculty and staff confidential support for a variety of concerns, including emotional, relationship, health, legal and workplace issues. Information, resources and tools are available by calling 1-800-342-8111 and visiting the EAP site.

For Our Students

SDSU is ready to help assess your situation and help connect you to either a campus resource, or an off-campus referral. Our university also provides specialized support to students who are undocumented or from mixed status families.

If you are directly impacted by any natural disaster, including the need to support loved ones during this time, please contact the Dean of Students office by calling 619-594-5211 or emailing deanofstudents@sdsu.edu.

If you are in need of psychological support, please contact Counseling and Psychological Services by calling 619-594-5220 (Monday through Friday, 8 a.m. to 4:30 p.m.). The team offers individual, group, and emergency counseling. When the office is closed, there is an option to talk with a crisis counselor by dialing the same number.

The Economic Crisis Response Team (ECRT) is a group of on- and off-campus members who connect SDSU students with resources when they have an immediate need. Email

ecrt@mail.sdsu.edu or, if you have housing, food or technology needs, for example, fill out the ECRT assistance request form.

As always, SDSU is prepared to help process and address any student need, whether emotional or academic. Do not wait if you need help; we are ready to connect you with those at SDSU who can best support you. In addition to helping you navigate the available resources, we will also help with contacting professors and other on-campus resources.

Campus Readiness

SDSU's Emergency Management Coordinator, along with the CSU, is actively monitoring the situation and, as fires continue, precaution is encouraged for those living in risk areas.

In the event of an emergency, the university will activate communications and alerts via SDSU Alert and the SDSU Urgent page. If you have not done so already, please sign up for SDSU Alert messages by visiting the SDSU Urgent page, and following the prompts to the right of the page. We also share emergency notifications via social, including Twitter, @SDSU.

We are a community of compassion and care, and we take care of our one SDSU Community. Again, please do not hesitate to reach out if you are experiencing

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